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SUBJECT: Clean Harbors Online Service Availability

TO: NAA-ARS-LAOs and LATS
Collateral Duty Safety Officers
Environmental Management Systems Coordinators

FROM: Bonnie DiSalvo, NAA-ARS-ASHM

Clean Harbor is the vendor for our Hazardous Waste Management services . Clean Harbors now offers an online service that allows customers to track the progress of their hazardous waste after it leaves the facility. Customers can track their manifests as well as download the Certificate of Treatment s. Other advantage includes viewing invoices, hazardous waste profiles, and data for biennial reports. Please keep in mind that this information is also a very critical part of your Environmental Program and all Locations must maintain electronic and/or hard copies of this information under EPA regulations.

To receive access, contact Clean Harbors by ecommerce@cleanharbors.com and provide them with your name and your Location's name . To quicken the process you can also provide your Location's six-digit Customer Code number which is located on the first page of your Clean Harbors invoice. Clean Harbors will provide you with a username and a password.

Once you receive your username and password, go to:

- <http://www.cleanharbors.com/>
- Click on "Customers" on the right column
- Enter your User Name and Password

From there you will be able to view Clean Harbor's record of your Location's hazardous waste activities and profiles. For assistance, as always, contact your regional CEPS , Glen Davis or Kathie Moh.

Thank you for continued support in the NAA EMS Program.

cc: file



North Atlantic Area